THE AMPERSAND HOTEL

Ampersand Hotel's Cookie Policy

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies. You can download a pdf version of our Cookie Policy here.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical/performance cookies.** They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie	Name	Purpose	More information
ASP.NET_SessionId	www.ampersandhotel.com	This cookie is used to identify the users session on the server	
recent_navigation_tree_ids	www.ampersandhotel.com	This cookie is used to record the most recent pages a user has visited	
c_user,datr,fr ,presence,sb,wd,xs	Facebook	These cookies to be created by Facebook that detect the number of "likes" and whether you are logged into Facebook or not. You should refer to Facebook's cookie policy here. At the last count Facebook use 12 cookies which all expire at the end of the	more information

		browser session with the exception of datr (2 years), fr (2 months) and lu (2 years).	
1P_JAR ,CONSENT , OTZ ,SAPISID ,SID ,SIDCC,SSID, ACCOUNT_CHOOSER, GAPS,LSID,LSOLH,NID,	Google Analytics	These cookies are set by Google. Google tracks users extensively across many millions of websites. Google uses this gathered data to profile the interest of web users and sell advertising space to organisations based on such interest profiles, as well as aligning adverts to the content pages where its customer's adverts appear.	more information
NID,,HSID,APISID,	Google Analytics	These are Google preference cookies, a unique identifier used by Google applications to store user preferences. They may not be delivered depending on the browser being used.	more information
_vwo_uuid_v2	Visual Website Optimiser	Tracking – behaviour and measure performance of different page versions (Visual Website Optimiser)	
route,triptease-session-id, triptease-user-id	Triptease	used by our direct booking platform to manage the online booking process	
avvio_persp,crm	Avvio	Used by our online booking provider www.avvio.com to manage the online	
IDE,_dpm_id.5467	Double Click	DoubleClick uses cookies to improve advertising. Some common applications are to target advertising based on what's relevant to a user, to improve reporting on campaign performance, and to avoid showing ads the user has already seen.	more information

THE
—
AMPERSAND
—
HOTEL

[Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies]

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

Cookie Usage:

Cookies are small amounts of information that are sent to and are stored on your computer. We use them to identify you when you visit the website, and to make your use of the website more convenient for you. If you do not wish to have Cookies placed on your computer, you can disable Cookies on your Internet browser.

Call Monitoring and Recording:
To ensure that you are provided with a first-class service, telephone calls may be monitored or recorded for quality control and training purposes.

Changes to this policy:
Any changes we may make to this policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes.