

# THE AMPERSAND HOTEL

## Introduction by Considerate Group

*Considerate* are the leading service company within the hospitality sector providing responsible business solutions, and we are proud to support The Ampersand Hotel with their sustainability efforts. They have made great strides in reducing their environmental impact through investing in reducing their resource consumption and monitoring their waste. Our teams are working closely together to integrate guests and staff into hotel-wide CSR initiatives.

## CSR POLICY - SOCIAL & ECONOMIC VALUES

At the Ampersand Hotel we take our responsibility to caring for the planet seriously. That's why we are collectively committed to a policy built around these 4 corporate social responsibility (CSR) values:

### 1. Make a positive impact in our local neighbourhood - SDG 8, 10



- I. Promote equal working opportunities: We're working with London councils, schools, and colleges to provide work experience and apprenticeship opportunities to students in our hotel.
- II. Favour local producers and suppliers who ensure the vicinity and quality of products: up to **85%** of our fish and meat is sourced from British producers.

### 2. Respect Human Rights - SDG 1, 2, 11



- III. Generate awareness and encourage the development and growth of our staff; we regularly disseminate educational tools and raise awareness around CSR topics.
- IV. Implement initiatives around Modern Slavery and the prevention of human slavery across hotel departments.
- V. Promote inclusion and safety at work; we are proud to employ people from different cultures and ensure our working environment is built on inclusiveness and encourage all employees to have and maintain a healthy lifestyle.

# THE AMPERSAND HOTEL

## 3. Manage our resource consumption to limit our environmental impact - SDG 6, 7, 12



- VI. Electricity for the hotel is sourced from 100% renewable sources via our utility supplier, and the building management system (BMS) system allows for time-programming all major activities to guarantee maximum energy efficiency.
- VII. We ensure our lighting systems use as little energy as possible. At the Ampersand we aim to have **100%** LED lighting throughout by the end of 2020.
- VIII. The hotel's hot water system is direct-fired so no storage vessels are kept on site and water is heated on an on-demand basis. Showers are restricted to a flow of 12 litres/minute, taps to 8 litres/minute and all toilets are fitted with a dual-flush system.

## 4. Manage our waste to limit what we leave behind - SDGs 3, 6, 11, 12, 14, 15



- IX. We are committed to ensuring our waste does not go to landfill - we separate glass and cardboard in-house for recycling, and our general waste goes to a zero to land fill site to be separated. Our used cooking oil is collected for recycling.
- X. We communicate our values and processes to our guests to encourage them to support our aims.